SCRUTINY BOARD (HEALTH AND WELL-BEING AND ADULT SOCIAL CARE)

WEDNESDAY, 19TH DECEMBER, 2012

PRESENT: Councillor J Illingworth in the Chair

Councillors S Bentley, C Fox, G Hussain,T Murray, M Robinson, P Truswell, S Varley and J Walker

CO-OPTED MEMBERS:

Joy Fisher, Leeds LINk Sally Morgan, Equality Issues Betty Smithson, Leeds LINk Emma Stewart, Alliance of Service Users and Carers

63 Chair's Opening Remarks

The Chair welcomed everyone to the December meeting of the Scrutiny Board (Health and Well-being and Adult Social Care), and advised that due to the availability of attendees at different times, the agenda order had been revised to maximise attendance.

64 Late Items

There were no formal late items of business to consider, however the following supplementary information was submitted and accepted by the Board:-

- Yorkshire Ambulance Services NHS Trust Quality Accounts (2011/12) – Progress – Priorities for Improvement 2012-13 (Agenda Item 8) (Minute 69 refers)
- 2012/13 Quarter 2 Performance Report Appendix 1 Performance Reports for the Health and Wellbeing City Priority Plan Priorities (Agenda Item 9) (Minute 70 refers)

The documents were not available at the time of the agenda despatch, but subsequently made available to the public on the Council's website.

65 Declaration of Disclosable Pecuniary and other Interests

There were no disclosable pecuniary and other interests declared at the meeting.

66 Apologies for Absence and Notification of Substitutes

Apologies for absence were received on behalf of Councillors S Armitage and K Bruce.

67 Minutes of the Previous Meeting

The Principal Scrutiny Adviser informed the meeting that the minutes of the previous meeting held on 21st November 2012 were not yet available.

It was agreed to consider the minutes at the next meeting on 23rd January 2013.

68 2012/13 Quarter 2 Performance Report - Adult Social Care

The Head of Scrutiny and Member Development submitted a report providing a summary of performance against the strategic priorities for the Council relevant to the Health and Wellbeing and Adult Social Care Scrutiny Board.

Appended to the report was a copy of the following document for the information/comment of the meeting:-

Adult Social Care Directorate Priorities and Indicators

The following representatives were in attendance:

- Councillor L Yeadon (Executive Board Member for Adult Social Care), Leeds City Council
- Mr D Holmes (Deputy Director), Leeds City Council, Adult Social Services
- Mr S Cameron-Strickland (Head of Policy, Performance and Improvement), Leeds City Council, Adult Social Services

In his presentation, the Deputy Director circulated a copy of a document entitled 'Better Lives Explained' for the information/comment of the meeting.

In summary, specific reference was made to the following issues:

- Clarification of the colour coding of the performance indicators and there relevant meaning
- Clarification of the current position in relation to:
 - Extending the use of personal budgets for service users;
 - Service user reablement: and.
 - Safeguarding
- Impact of directing limited budget resources towards those with greatest need while helping to avoid those with relatively low needs slipping towards crisis
- The potential for the Board to receive a future report around effective measures to improve consultation with BME communities
- Clarification of the amber rating in relation to efficiency savings and whether or not this was reflective of the likely end-of-year position.
- Clarification in relation to progress against the reablement target of 2,000

Arising from detailed discussions of the above issues, the Executive Board Member for Adult Social Care, together with the Deputy Director and Head of

Policy, Performance and Improvement responded to Members' queries and comments and agreed to undertake the following:

- The potential to invite Ms D Boyne to a future meeting to provide the Board with more information regarding personal health budgets and the current pilots in Leeds
- The potential to provide the Board with further details in relation effective measures on improving consultation with BME communities, at a future meeting

In concluding discussions, the above representatives also provided the Board with details of the measures and incentives being undertaken within the Council around Adult Social Care.

RESOLVED-

- a) That the contents of the report and appendices be noted.
- b) That the Principal Scrutiny Adviser be requested to liaise with the above representatives on the evidence required and to present details in a revised work schedule for future consideration.

69 Quality Accounts (2011/12) - Progress

The Head of Scrutiny and Member Development submitted a report updating the Board on the progress of various local healthcare providers against the plans and targets set out in their respective Quality Accounts (2011/12). The report also provided some information around the process for producing the Quality Accounts for 2012/13.

Appended to the report were copies of the following documents for the information/comment of the meeting:-

- The Leeds Teaching Hospitals NHS Performance on Quality measures at Leeds Teaching Hospitals NHS Trust - Appendix 1 refers
- Leeds and York Partnership NHS Quality Accounts 2011/2012 Update on Priorities and Targets – Appendix 2 refers
- Leeds Community Healthcare NHS Leeds Community Healthcare NHS Trust Update on quality account objectives for 2012/13 – Appendix 3 refers
- Yorkshire Ambulance Service NHS Trust Quality Accounts (2011/12) – Progress – Priorities for Improvement 2012-13 -Appendix 4 refers

The following representatives were in attendance and responded to Members' queries and comments:

- Mr C Brigg (Director of Quality) Leeds Teaching Hospitals NHS Trust
- Mr K Milner (Director of Communications and External Relations) Leeds Teaching Hospitals NHS Trust
- Mr C Butler (Chief Executive) Leeds and York Partnership NHS Foundation Trust

- Ms A Clegg (Executive Director of Quality) Leeds Community Healthcare NHS Trust
- Ms K Warner (Associate Director of Quality) Yorkshire Ambulance Services NHS Trust
- Mr P Mudd (Locality Director of A&E Operations) Yorkshire Ambulance Services NHS Trust
- Ms D Williams (Locality Director of Patient Transport Service) (PTS) -Yorkshire Ambulance Services NHS Trust

The Chair invited representatives from the Leeds Teaching Hospitals HNS Trust; Leeds and York Partnership NHS Foundation Trust and the Leeds Community Healthcare NHS Trust to highlight key issues within their specific areas.

Detailed discussion ensued on the evidence provided.

In summary, specific reference was made to the following issues:

- Clarification of how the Trusts measured their success rates
- Clarification if the number of falls from patients in hospitals was as a result of limited numbers of nursing staff and the need for individual assessments to be undertaken as a preventive measure
- To welcome the fact that the Trusts were meeting their 18 week targets in relation to waiting times and to request that the Board receives further detail on the average waiting times over the last two/three year period to ascertain the pressure areas
- Concerns about any increase in Grade 3 and Grade 4 pressure ulcers
- Clarification of the treatment programme in relation to those people nursed at home who were suffering from Grade 3 and Grade 4 pressure ulcers
- The importance of communicating with people who were discharged from hospital to ensure that they were aware of their medical after care needs
- Some concern around compliance for improving care to patients with dementia and clarification of how general outcomes for treating people with dementia could be improved
- Clarification around any work / research undertaken relating to hospital mortality at weekends and the need for the Board to be supplied with figures in this area
- Patient feedback around their care in hospital

The representatives in attendance responded to Members' queries and comments and agreed to supply any additional information where necessary.

The Chair then invited representatives from Yorkshire Ambulance Service NHS Trust to highlight key issues within their specific area.

Reference was made to the supplementary paper provided at the meeting.

With regard to the Patient Transport Service, it was reported that key themes arising from the patient experience survey relating to waiting times, communication and escort eligibility.

Detailed discussion ensued on the details provided and highlighted at the meeting. Specific reference was made to particular matters, including:

- Patient numbers in terms of emergency services/ responses and demand management
- Raising public awareness / managing public expectation regarding ambulance service
- The need to consider data in relation to the eleven new clinical outcome measures for 2011-12
- Clarification if the Yorkshire Ambulance Service NHS Trust undertook an analysis of those journeys that were not necessary
- Clarification of how transport eligibility was determined and the involvement of other relevant health care professionals
- Clarification of the measures in place in relation to determining 'life threatening' circumstances
- The need for the Board to see data on Ambulance Quality Indicators (AQIs)

The representatives in attendance responded to Members' queries and comments and agreed to supply any additional information where necessary, in particular:

- To provide data in relation to the eleven new clinical outcome measures for 2011-12
- To provide data on Ambulance Quality Indicators (AQIs)

RESOLVED-

- a) That the contents of the report and appendices be noted.
- b) That this Board notes that the Dementia Strategy would be discussed at the next meeting in January 2013.
- c) That the Principal Scrutiny Adviser be requested to liaise with those representatives in attendance in order to provide any additional information identified.

(Councillor M Robinson left the meeting at 11.25am during discussions of the above item)

(Councillor J Walker left the meeting at 11.55am during discussions of the above item)

(Joy Fisher, Leeds LINk left the meeting at 12:00 noon during discussions of the above item)

(Councillor T Murray left the meeting at 12.10pm during discussions of the above item)

70 2012/13 Quarter Performance Report - Health

The Head of Scrutiny and Member Development providing a summary of performance against the strategic priorities for the Council relevant to the Health and Wellbeing and Adult Social Care Scrutiny Board.

Appended to the report was a copy of the following document for the information/comment of the meeting:-

 Performance Reports for the Health and Wellbeing City Priority Plan Priorities

The following representatives were in attendance:

- Councillor L Mulherin (Executive Board Member for Health and Wellbeing) – Leeds City Council
- Dr. I Cameron (Joint Director of Public Health) NHS Airedale Bradford and Leeds/Leeds City Council

In summary, specific reference was made in relation to the latest developments and statistics in relation to tobacco including:

- Any increases in smoking among young children and clarification if any research was being undertaken in this area
- Staff morale in those specific areas where there was a lack of progress in stopping people from smoking
- Initiatives raised at the recent Belle Isle Workshop
- Reference to the work being undertaken by the Faith Forum on smoking and the need to use the role of Imans within communities
- Communicating both the health and financial costs of smoking. It was noted that a national anti-smoking campaign was planned to commence in January 2013
- The likely/ potential impact of the forthcoming welfare reforms and the potential to target future activity at those most affected

RESOLVED-

- a) That the contents of the report and appendices be noted.
- b) That the Principal Scrutiny Adviser be requested to liaise with the above representatives on the evidence required and to revise the Board's work schedule.

(Councillor S Bentley left the meeting at 12.40pm during discussions of the above item)

(Councillor S Varley left the meeting at 1.05pm at the conclusion of this item)

71 Leeds Clinical Commissioning Group - Performance Report (December 2012)

The Head of Scrutiny and Member Development submitted a report on performance of the Leeds Clinical Commissioning Group as at December 2012.

Appended to the report were copies of performance information providing an overview of performance in the following areas:

- Financial Management
- Provider performance and
- Quality and Safety

Mr G Brown (Performance Manager) – NHS Airedale, Bradford and Leeds was in attendance and responded to Members' queries and comments:

In summary, specific reference was made to the following issues:

- Clarification as to why the performance information had significantly changed in relation to treating and caring for people in a safe environment and protecting them from avoidable harm
- Clarification of the action taken towards maternal smoking in pregnancy and to raise concerns about this continuing issue
- Clarification of the current position in relation to improving access to psychological therapy of those percentage receiving treatment
- Clarification of the referrals service within Resources and why this was happening

In concluding discussions, it was agreed to request Dr. I Cameron (Joint Director of Public Health)–NHS Airedale Bradford and Leeds/Leeds City Council to provide a view on maternal smoking in pregnancy for consideration at a future meeting.

RESOLVED- That the contents of the report and appendices be noted

(Sally Morgan, Equality Issues left the meeting at 1.15pm during discussions of the above item)

72 Review of Children's Congenital Heart Services in England: Joint Health Overview and Scrutiny Committee (Yorkshire and the Humber) - Referral Report to the Secretary of State for Health

Referring to Minute 61 of the meeting held on 16th November 2012, the Head of Scrutiny and Member Development submitted a report presenting the report of the Joint Health Overview and Scrutiny Committee (Yorkshire and the Humber) (Joint HOSC) to support its referral of the Joint Committee of Primary Care Trusts' (JCPCT) decision around the reconfiguration of Children's Congenital Cardiac Surgical Centres across England.

Appended to the report were copies of the following documents for the information/comment of the meeting:

- Letter from the Chair of the Joint Health Overview and Scrutiny Committee (HOSC), Yorkshire and the Humber addressed to the Secretary of State for Health dated 27th November 2012
- Scrutiny Inquiry Report on the Review of Children's Congenital Cardiac Services in England – 2nd Report – November 2012
- Scrutiny Inquiry Report on the Review of Children's Congenital Cardiac Services in England – 2nd Report – November 2012 - Appendices
- Scrutiny Inquiry Report on the Review of Children's Congenital Cardiac Services - October 2012

The Chair introduced this item and sought the Board's endorsement to an approach to undertake further work in this area which would address the anomalies that currently existed within parts of the NHS.

Prior to taking a decision on this issue, the Board congratulated the Chair and the Principal Scrutiny Adviser on the excellent work undertaken on the review of Children's Congenital Heart Services in England.

RESOLVED-

- a) That the contents of the report and appendices be noted.
- b) That this Board endorses the approach to undertake further work in this area which would address the anomalies that currently existed within parts of the NHS.

73 Work Schedule - December 2012

The Head of Scrutiny and Member Development submitted a report which presented the Scrutiny Board's outline work schedule for the remainder of the current municipal year.

Appended to the report were copies of the following documents for information/comment at the meeting:-

- Scrutiny Board (Health and Wellbeing and Adult Social Care) 2012/13
 Municipal Year Work Schedule (Appendix 1 refers)
- Executive Board minutes of meeting held on 7th November 2012 (Appendix 2 refers)

RESOLVED -

- a) That the contents of the report and appendices be noted.
- b) That the Executive Board minutes presented be noted.
- c) That, with the inclusion of the areas identified at the meeting, the work schedule as presented be approved.

74 Date and Time of the Next Meeting

Wednesday 23rd January 2013 at 10.00am in the Civic Hall, Leeds (Premeeting for Board Members at 9.30am).

(The meeting concluded at 1.30pm)